

Visitor regulations

We want all guests and staff to feel comfortable in the museum and enjoy their visit. To ensure that this works and to protect the objects on display, we ask you to observe the following rules and guidelines:

- 1 Children under the age of 14 may only enter if accompanied by an adult. The accompanying adult is responsible for supervision throughout the entire visit.**
- 2 Lockers and a checkroom are available at your own risk and liability. However, visitors are permitted to take bags, backpacks and umbrellas into the exhibition rooms at their own risk and liability.**
- 3 Photography without flash is permitted for private purposes.**
- 4 Charging technical devices with power banks is not permitted on the museum grounds.**
- 5 Animals are not permitted (exception: assistance dogs).**
- 6 The consumption of food and drink is prohibited throughout the building. The picnic room on the 2nd floor is an exception. Only cold food and drinks that you have brought yourself may be consumed here. The tables must be left clean.**
- 7 It is not permitted to bring, park or use (e-)scooters, bicycles, bicycle trailers, Segways, inline skates, skateboards, handcarts or roller skates in the building areas. Escape and rescue routes must be kept clear if strollers or buggies are brought onto the premises.**
- 8 Smoking (including e-cigarettes, even without tobacco), open fire (including indoor flaming devices such as candles, sparklers and table fireworks) and gas-filled balloons are prohibited throughout the building.**
- 9 The exhibited objects must be treated with care and not damaged. We are pleased if you use our hands-on offers, please treat them with care so that other guests can also use them. All guests are liable for any damage they cause within the framework of the statutory provisions. Intentional damage to property will be reported to the police without exception.**
- 10 Children may only use the elevators if accompanied by an adult.**
- 11 Our visitor supervisors are responsible for ensuring that the objects on display are protected and preserved. The instructions of the supervisory staff must be followed.**
- 12 The outdoor area is subject to its own visitor regulations.**
- 13 The following special regulations apply in the children's area KIBALA:**
 - a Please comply with your duty of supervision!**
 - b Operable objects and game elements are to be used carefully and only under the supervision of accompanying adults.**
 - c Strollers and baby carriages may not be taken into the children's area KIBALA - this also applies to the transition from the Museum of Communication to KIBALA. A designated parking space in the foyer on the 2nd floor must be used for this purpose.**
 - d The use of the lounge for celebrations is not permitted. Guests who hold a celebration there will be asked to leave immediately.**
 - e All objects - uniforms, caps, books, suitcases, toys, etc. - may not be removed from the KIBALA; any theft will be reported.**

Nuremberg, 18.3.2026